

# Quality Management Systems Certification

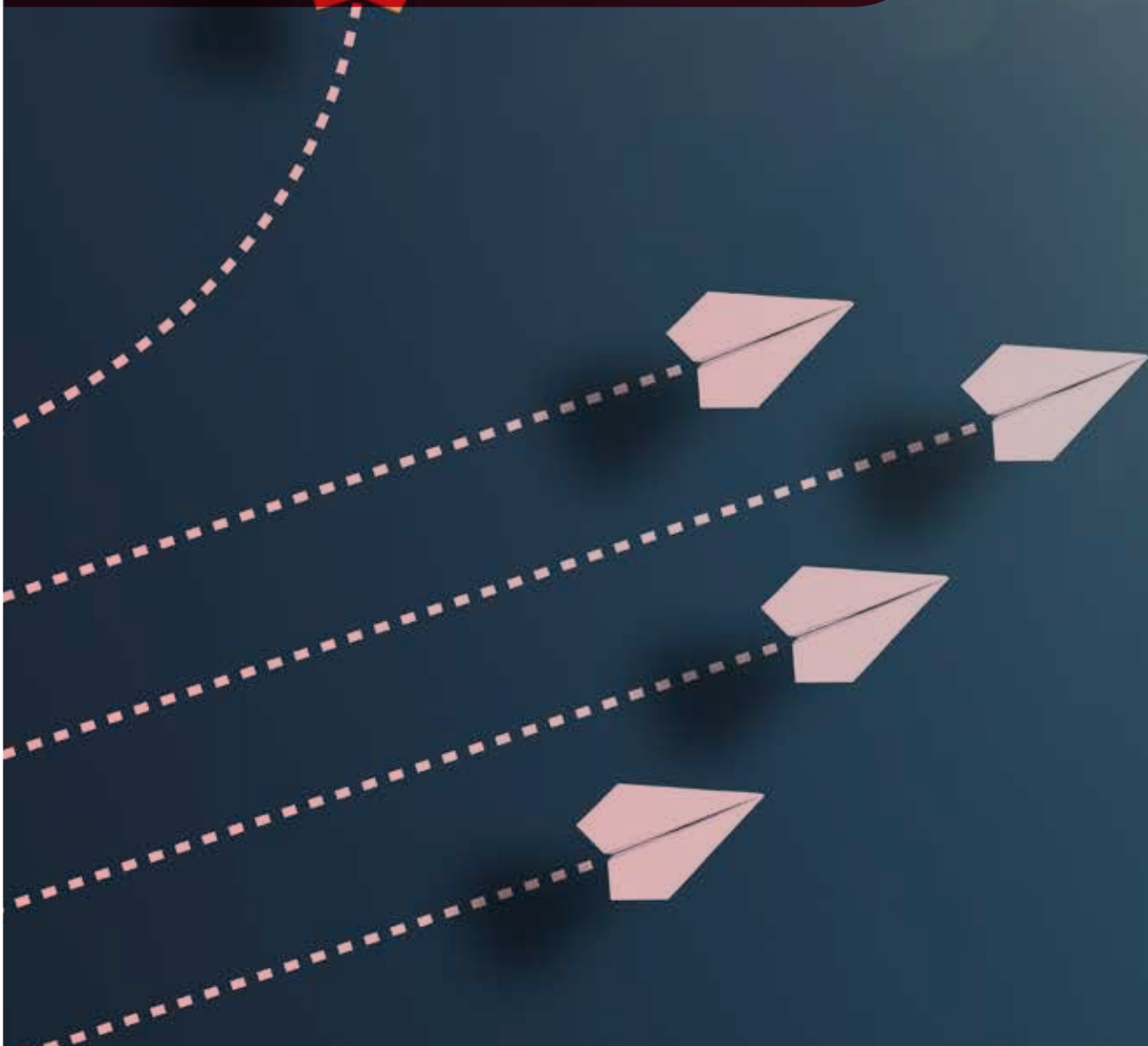
ISO 9001:2015

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A functioning management system enables individual company structures to be precisely tailored to meet the specific needs and specifications of the customer.

Operating procedures can subsequently be flexibly designed in a manner that enables everyone to benefit.





In today's world, adherence to clearly-defined quality standards is increasingly important, especially in international business. Amongst other aspects, this includes ongoing learning and continual improvement processes, service and the ability to adapt to constantly evolving markets and customer requirements.

These complex demands can be met by a process-oriented QM system based upon ISO 9001. This standard already forms the basis for quality assurance and quality management for many organisations in a wide range of different sectors.

### Our Service

A Quality Management system according to ISO 9001 forms an ideal basis for modern organisations of all sizes both on the national and international level to demonstrate their expertise and efficiency.

Internal work processes, responsibilities and competencies are taken into consideration, as is the regulation of processes when working with customers and business partners. This series of standards is characterised in that it can be applied across all sectors in both production companies and service organisations.

ISO 9001 enjoys worldwide comparability, as well as compatibility with other management systems.



### Benefiting You

The quality management systems standard is generic in nature and relevant for organizations of all sizes and sectors. It considers new workplace technologies and has an advanced focus on the quality of outputs to customers.

- Identification of potential for improvement and savings
- High level of customer and employee satisfaction
- Sustainable quality assurance
- Image enhancement
- Risk minimisation
- Better cost-effectiveness through process improvement
- Enhanced competitiveness
- Fulfilment of specific customer requirements

### With You All The Way

Persistent pressures from global competition demand continuous improvement of products, services, and business processes to remain competitive. Additionally new challenges and risks such as the global COVID-19 pandemic have impacted and changed the global business landscape, and organizations must adapt in order to continue to thrive under the new realities and changing needs and expectations of customers and other interested parties.

ISO 9001 provides the framework for a quality management system that helps businesses identify risks and opportunities, while taking action to address these risks and opportunities that are proportionate to their potential impact on products and services. This risk-based thinking approach assists organizations in improving customer satisfaction and becoming more efficient, while adapting and responding to changes and contingencies impacting their business operations.

LSQA Middle East is at the forefront of quality management systems. We are fully accredited to offer third-party certification to the ISO 9001 standard and recognized by IAF. Our experts have the knowledge and experience to guide you successfully through the entire certification process. Our ISO 9001 services include training and pre-audit assessment. We also offer ongoing support through follow-up audits and certification renewal.

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